## PROPOSAL FORM FOR REGIONAL RURAL BANKS



### **GROUP PERSONAL ACCIDENT**

#Regional Rural Banks: Arunachal Pradesh Rural Bank/ Assam Gramin Vikash Bank/ Jharkhand Rajya Gramin Bank/ Meghalaya Rural Bank/ Mizoram Rural Bank/ Utkal Grameen Bank/ Utkarbanga Kshetriya Gramin Bank/ Bank/

Andhra Pradesh Grameena Vikas	Bank/ 0	Chhatt	isgarl	h Rajy	a Gran	min Ba	ank/Ma	adhya	nchal	Grami	n Banl	k/ Sau	ırash	tra Gra	min B	ank.						_											
Savings Bank / Individual Current A/c No.:																								medi N/ISI	-	s De	tails	5:	IF	APP	PLICA	BLE	
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Insured Person: Address for this Policy will b	e the	sam	e as i	prov	ided	by m	le to t	he B	ank f	or m	y Sav	ings	Ban	ık / Ind	dividu	lal C	urrer	nt Ac	cou	nt cit	ted a	bove	 }.										
Gender:		Mal	le		Fe	male		Ot	her			D	ate	of Birt	th:	D	D	М	М	Υ	Υ	Υ	Υ										
Nationality:													Occ	cupation	on:																		
Email ID*:	* These fields are optional however they are most helpful in ensuring that we are able to serve you better.																																
Aadhaar Card No.:	$\searrow$			$\nearrow$	$ \uparrow $	1×	1		1	7	The	se fi	elds	are op	ption		N No	Г	ney aı	re m	ost r	elpfi	ul in	ensu	ring	that	we	are a	_		rve yo IM 60		
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<ul> <li>Period of Insurance will b</li> <li>Occupations like serving i</li> <li>Policy shall ordinarily be</li> </ul>	Kindly Note: Coverage is for Accidental Death (AD) only Period of Insurance will be one year from the date of account debit transaction Cocupations like serving in any branch of police, paramilitary, military & armed forces of any Country, whether in peace or war are not covered under this Policy Policy shall ordinarily be renewable except on grounds of fraud, moral hazard or misrepresentation or non-cooperation by the Insured. Further, SBI shall not be held liable for non-renewal of the Policy for not debiting the account of the Insured for whatsoever reason.																																
AML GUIDELINES (P	remi	um P	ayn	nent	sha	ıll be	mad	le by	the	Poli	cyho	olde	r of	the P	Polic	y)																	
offence listed in Preventio Company has the right to o	If Non-Indian, please specify the Country:																																
Type of Organisation:							"	INOII	-IIIui	arı, pi	case	spe	Ciry	tile C	Ouric	у																	
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Politically exposed Parties^ International Organizations Cooperatives Section 25 Companies																																	
^ Political expose parties (PEP'S politicians, senior government,																			publi	c fun	ction	s i.e.,	Head	ls / m	inist	ers of	f cen	tral o	r stat	e gov	ernm	ent, s	enior
politicians, senior government, judicial or military officials, senior executives of government companies, important party officials.  DECLARATION																																	
I hereby declare, on my behalf and on behalf of all persons proposed to be insured, that the above statements, answers and/or particulars given by me are true and complete in all respects to the best of my knowledge and that I am authorised to propose on behalf of these other persons.  I understand that the information provided by me will form the basis of the insurance policy, is subject to the Board approved underwriting policy of the insurer and that the policy will come into force only after full payment of the premium chargeable.  I further declare that I will notify in writing any change occurring in the occupation or general health of the life to be insured/proposer after the proposal has been submitted but before communication of the risk acceptance by the company.  I declare that I consent to the company seeking medical information from any doctor or hospital who/which at any time has attended on the person to be insured/proposer or from any past or present employer concerning anything which affects the physical or mental health of the person to be insured/proposer and seeking information from any insurer to whom an application for insurance on the person to be insured /proposer has been made for the purpose of underwriting the proposal and/or claim settlement.  I authorize the company to share information pertaining to my proposal including the medical records of the insured/proposer for the sole purpose of underwriting the proposal and/or claims settlement and with any Governmental and/or Regulatory authority."  I/we are aware of premium loading, (if any declared above)for habits & diseases as declared / mentioned by me /us above.  I/ We hereby agree to keep record of KYC details of all the individual members covered under the group insurance and ensure to provide the details of beneficiaries to the Company as and when required.																																	
POLICY RENEWAL A	DVI	CF SI	IP.	Tea	ır Of	f).																											
I authorise for automatic I understand that this auth	debi	t of ı	rene	wal	pren	nium					-				_					d co	ndit	ions	and	the	pre	miu	m p	ayab	le re	emaii	n un	chan	iged.

Disclaimer: SBI General Insurance Company Limited I Corporate & Registered Office: Fulcrum Building, 9th Floor, A & B Wing, Sahar Road, Andheri (East), Mumbai - 400099. | For more details on the risk factor, terms and conditions, please refer to the Sales Brochure and Policy Wordings carefully before conducting a sale. I For SBI General Insurance Company Limited IRDAI Reg. No. 144 dated 15/12/2009 | CIN: U66000MH2009PLC190546 | SBI Logo displayed belongs to State Bank of India and used by SBI General Insurance Company Limited under licence. | Group Personal Accident UIN: SBIPAGP11005V011011 | SBI General Insurance and SBI are separate legal entities and SBI is working as Corporate Agent of the company for sourcing of insurance products.

Signature/ Thumb impression of the Proposer/ Primary Insured

For internal purpose only (To be filled by the Bank Branch Official):		
Account No.:	Journal No.:	Date:
7.0000.00		
NOMINATION		
	do hereby nominate Mr/Mrs/Ms	
the person & Mr/Mrs/Ms		
payable by SBI General Insurance Co. Ltd. in the event of my Accid		·
the Insured) and I further declare that his/her receipt shall be suffici		
Address of the Nominee / Guardian:		
Date: Place:	3 1 1	:
<b>DECLARATION</b> (If signed in vernacular language / If you	have affixed thumb impression above)	
Applicable where the Proposer is illiterate or is suffering from a disa Note: The below must be witnessed by someone other than the Ac		has signed in vernacular language.
,	1 3	
/We certify that the product applied for by me/us and the content	s of the Proposal Form have been clearly explained to me/us	and I/We have fully understood them. I/We furthe
ertify that the replies in the Proposal Form have been recorded as	per the information provided by me/us.	
, (Full name of the witness)	(Relationship with the Proposer)	adult and inhabitant of (City
and residing atdo	hereby certify that I have read out and explained the conte	nts of the Proposal Form and all other documen
oncidental to availing the Insurance Policy from SBI General Insurar		·
		wie, die y nave ander steed the same. I declare the
whatever I have stated herein above is true and correct to the best	of my knowledge and belief.	
Date: D D M M Y Y Y Y Place:		Signature of the Witness
		Signature/Thumb impression of the Proposer
ELECTRONIC INSURANCE ACCOUNT DETAILS SECTION	DN	
want Group Personal Accident and related information in:	e-Format (electronic); as & when applical	ble.
Choose your Insurance Repository (For those selecting e-Format)		
NSDL Data Management Ltd. CDSL Insurance Reposit	cory Ltd. Karvy Insurance Repository Ltd. CAI	MS Repository Services Ltd.
I have an e-Insurance Account & the No. is		
My CKYC No. (Central Know Your Customer Registry Number) is		(If available).
SECTION 41 OF INSURANCE ACT, 1938		
1. No person shall or offer to allow either directly or indirectly as an	inducement to any person to take out or renew or continue a	n Insurance in respect of any kind of risk relating
ives or property in India, any rebate of whole or part of the comm		
continuing a Policy accept any rebate except such rebate as may be 2. Any person making default in complying with the provisions of th		
	ANT TERMS & CONDITIONS OF THE MASTER POLIC	
his Insurance is subject to the terms and conditions of the Master	-	
his Proposal and payment of the Premium. This records the agree and the obligations of each party as below:	ement between the Insured and SBI General Insurance Comp	any Ltd. and sets out the brief terms of Insuranc
fRegional Rural Banks : Arunachal Pradesh Rural Bank/ Assam Gra	amin Vikash Bank/ Jharkhand Rajya Gramin Bank/ Meghalaya	a Rural Bank/ Mizoram Rural Bank/ Utkal Gramee
Bank/ Uttarbanga Kshetriya Gramin Bank/ Baroda U.P. Bank/ Ellaqu Bank/ Karnataka Gramin Bank/ Tamil Nadu Grama Bank/ Telangana	-	
sank/ Kamataka Gramin Bank/ Tamii Nadu Grama Bank/ Telangana Bank/ Saurashtra Gramin Bank.	Grameena banky Andria i radesti Grameena vikas Balik/ Cilli	acasgan najya Gramin banki Plaunyanciidi Grami

# FOR QUERIES / SERVICE REQUEST / NON - HEALTH CLAIMS REGISTRATION

Call SBI General Insurance on Toll Free	1800 22 1111 / 1800 102 1111 Monday to Saturday (8 am - 8 pm)						
Fax	1800 22 7244						
E Mail	customer.care@sbigeneral.in						
Visit us at any of our Branches							
We will acknowledge receipt of your concerns & will respond to you within 72 hours							

FOR HEALTH CLAIM RELATED QUERIES							
Toll Free Numbers (24 X 7)	1800 210 3366 / 1800 210 6366						
E Mail	sbig.health@sbigeneral.in						
SMS	"HEALTHCLAIM" to 561612 for call back						
Postal Address	SBI General Insurance Company Limited, 9th Floor, Westport, Pan Card Club Road, Baner, Pune, Maharashtra – 411 045						

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Grievance Redressal Procedure: We value your relationship and are committed to offer you best-in-class service. However, if you are dissatisfied with the services rendered by us during any of your interactions with us or on resolution provided by us on your service request or complaint, we request you to register your concern with our Customer Care by following the steps mentioned below. We will acknowledge receipt of your concerns within next 72 working hours and will respond to you as soon as possible, upon completion of the investigation. Stage 1: If you are dissatisfied with the resolution provided above or for lack of response, you may write to head.customercare@sbigeneral. in We will look into the matter and decide the same expeditiously within 14 days from the date of receipt of your complaint. For Senior Citizens: Senior Citizens can reach us at seniorcitizengrievances@sbigeneral.in; Toll Free - 1800 22 1111 / 1800 102 1111 Monday to Saturday (8 am - 8 pm). Stage 2: In case, you are not satisfied with the decision/resolution communicated by the above office, or have not received any response within 14 days, you may send your Appeal addressed to the Grievance Redressal Officer at: gro@sbigeneral.in. or contact at: 022-42412070. Address: Grievance Redressal Officer, 9th Floor, A & B Wing, Fulcrum Building, Sahar Road, Andheri (East), Mumbai 400 099. For List of Grievance Redressal Officers at Branches, kindly refer the link www.sbigeneral.in/portal/grievance-redressal. Stage 3: If your grievance remains unresolved from the date of filing your first complaint or is partially resolved, you may approach the Insurance Ombudsman falling in your jurisdiction for Redressal of your Grievance. The details of the Insurance Ombudsman can be accessed at (https://www.cioins.co.in/Ombudsman)

#### **TERMS & CONDITIONS**

- This Policy can be bought by any permanent Indian resident having a Savings Bank / Individual Current Account with RRBs" of SBI and aged between 18 years to 65 years. Renewal of the Policy can be done beyond 65 years of age.
- Irrespective of the number of accounts the Insured has with SBI or its Regional Rural Banks", he/ she is allowed to take only one Policy. Multiple Policies for the same Insured are disallowed. Even if multiple Policies are taken through one or more than one account with SBI or its Regional Rural Banks" for any reason, our liability will be restricted to only one Policy with the highest Sum Insured. All other Policies shall be deemed as null and void. In case of joint account, two separate Policies may be issued in case both the account holders opt for respective individual Policies.
- · Coverage under this Policy will be over and above any other Personal Accident Policies the Insured has with SBI General or with any other Indian General Insurance Companies.
- Insured may terminate this Policy at any time by giving us 15 days written notice. If no claim has been made under the Policy, then we will refund the premium in accordance with

Length of time during which the Policy is in force	Refund of premium
Up to 1 month	75%
Up to 3 months	50%

Length of time during which the Policy is in force	Refund of premium
Up to 6 month	35%
Exceeding 6 months	0%

- We may terminate this Policy upon 15 days notice by sending a written notice of cancellation to your address and we shall refund a rateable proportion of the premium actually paid in respect of any Insured Person. Termination of this Policy shall not affect any claim filed prior to the date on which the termination becomes effective as specified in the notice of termination.
- · Such termination may be on grounds of mis representation, fraud, non-disclosure of material facts or non-cooperation of the Insured.
- The premium at the time of the renewal of the Policy would be the applicable premium at the date of renewal and as approved by IRDAI. However, renewal will be subject to the Account of the Insured with SBI being still live and operational.
- The Policy shall become voidable at the option of the Insurer, in the event of any untrue or incorrect statement, misrepresentation, non-description or non-disclosure in any material particular in the proposal form/personal statement, declaration and connected documents or any material information having been withheld by the Insured or anyone acting on the Insured's behalf. Any person who, knowingly and with intent to defraud the Company or any other person, files a proposal for Insurance containing any false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent Insurance act, which will be held responsible to render the Policy voidable at the sole discretion of the Company.

### **EXCLUSIONS**

The Company shall not be liable for any claim or claims under this Policy arising from:

- Suicide, attempted suicide (whether sane or insane) or intentionally self-inflicted injury or illness, or sexually transmitted conditions, mental or nervous disorder, anxiety, stress or depression, Acquired Immune Deficiency Syndrome (AIDS), Human Immune deficiency Virus (HIV) infection; or
- $\bullet \quad \text{Occupations like serving in any branch of police, paramilitary, military \& armed forces of any country, whether in peace or war; or war, or wa$
- · Being under the influence or abuse of drugs, alcohol, or other intoxicants or hallucinogens unless properly prescribed by a physician and taken as prescribed; or
- Participation in an actual or attempted felony, riot, crime, misdemeanour, or civil commotion; or
- Operating or learning to operate any aircraft, or performing duties as a member of the crew on any aircraft apart from a Scheduled Airline; or whilst engaged in aviation or ballooning, or whilst mounting into, dismounting from or travelling in any balloon or aircraft other than as a passenger (fare paying or otherwise) in any duly licensed standard type of aircraft anywhere in the world; or
- Any loss arising out of war, civil war, invasion, insurrection, revolution, act of foreign enemy, hostilities (whether war be declared or not), rebellion, mutiny, use of military power or usurpation of government or military power; or
- Payment of compensation in case of death of the Insured person from nuclear damage caused by, contributed to, by or arising from ionising radiation or contamination by radioactivity from:
  - any nuclear fuel or from any nuclear waste;
- from the combustion of nuclear fuel (including any self-sustaining process of nuclear fission);
- nuclear weapons material;
- nuclear equipment or any part of that equipment;
- The dispersal or application of pathogenic or poisonous biological or chemical materials; the release of pathogenic or poisonous biological or chemical materials, or congenital anomalies or any complications or conditions arising therefrom; or
- Participation in winter sports, skydiving/parachuting, hand-gliding, bungee jumping, scuba diving, ballooning, mountain climbing (where ropes or guides are customarily used), riding or driving in races or rallies using a motorised vehicle or bicycle, caving or potholing, hunting or equestrian activities, skin diving or other underwater activities, rafting or canoeing involving white water rapids, yachting or boating outside coastal waters (2 nautical miles), participation in any professional sports, any bodily contact sport and/or any other hazardous or potentially dangerous sport for which the Insured is untrained; or
- · Death resulting directly or indirectly, contributed or aggravated or prolonged by childbirth or from pregnancy; or
- For any loss to which a contributing cause was the Insured person's actual or attempted commission, or wilful participation in, an illegal act or any violation or attempted violation of the law or resistance to arrest or the Insured person committing any breach of law with criminal intent; or
- · Loss caused directly or indirectly, wholly or partly by infections (except pyogenic infections which shall occur through an accidental cut or wound) or any other kind of disease.

For complete details of Coverage & Policy Wording, kindly visit our website - www.sbigeneral.in

For Renewal of your Policy or for Cancellation of your Auto Renewal Authorisation please contact 1800-102-1111 / 1800-22-1111 (Toll-free 8:00 am to 8:00 pm - Monday to Saturday) or write to us at customer.care@sbigeneral.in.

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