

## AROGYA SUPREME

### POLICY SCHEDULE

Policy No:	Servicing Branch Office:	Issue Date:
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### INTERMEDIARY DETAILS

Intermediary Name	xxxxxxxxxx	Intermediary Code	xxxxxxxxxx
Contact Details	Mobile No. - xxxxxxxxxxx	Landline No.	xxxxxxxxxx
Address			

### PROPOSER DETAILS

Name of Proposer		
Present Address (Current Residing Address)	Village: _____ Gram Panchayat: _____	
	City: _____ State: _____	
	Pin-code: _____ Landmark: _____	
	Zone: _____	
Permanent Address	Village: _____ Gram Panchayat: _____	
	City: _____ State: _____	
	Pin-code: _____ Landmark: _____	
	Zone: _____	
PAN No / Form 60/61.		
GSTN No		
Email		
Contact Details		
Period of Insurance	From Date and Time: DD / MM / YYYY ....hrs	To Date and Time: DD / MM / YYYY midnight
First Policy Inception Date	DD / MM / YYYY	
Business Type	New/ Renewal/ Migration/ Portability	
Previous Policy Number	XXXXXXXXXX	
Policy Type	Individual / Family Floater	
Plan Name	PRO / PLUS / PREMIUM	
Premium Frequency	Monthly / Quarterly / Half yearly / Single	
No of Members:		

As part of our Go Green initiative, your policy will be issued digitally to your registered mobile number via WhatsApp, SMS, and email. By issuing an e-policy, we help conserve the environment by saving a tree. An electronic policy document holds the same legal validity as a physical copy. The date on which the policy document is delivered will be considered for determining the free look period.

However, if you would prefer to receive a physical copy of your policy document, simply send an SMS with the message "PRINT <Policy Number>" to 561612 from your registered mobile number.

## INSURED PERSON'S DETAILS

Details	Insured 1	Insured 2	Insured 3	Insured 4	Insured 5	Insured 6
Name of the Insured						
Date of Birth						
Age						
Gender						
Height						
Weight						
Occupation						
Nationality (Indian/ Non-Indian/ Non-resident Indian/ Other)						
Marital Status						
Relationship with Proposer						
Basic Sum Insured						
Cumulative Bonus / Enhanced Cumulative Bonus (if opted)						
Pre-existing Disease/s* Disability Details (if any)	Yes/No, If yes provide details	Yes/No, If yes provide details	Yes/No, If yes provide details	Yes/No, If yes provide details	Yes/No, If yes provide details	Yes/No, If yes provide details
ABHA (Ayushman Bharat Health Account) number (if available)*						

## WAITING PERIOD

Name of Insured Person	First 30 Days	Specified Diseases and Procedures	Pre-Existing Diseases	Cataract	COVID-19

Note:

- If any of the specified disease / procedure falls under the waiting period specified for pre-existing diseases, then the longer of the two waiting periods shall apply.
- First 30 days waiting period shall not be applicable for claims arising due to COVID-19, Major Illness-Benefit, Hypertension, Diabetes and Cardiac Condition.

## NOMINEE DETAILS

Insured Name	Insured 1	Insured 2	Insured 3	Insured 4	Insured 5	Insured 6
Name of the Nominee						
Date of Birth (DD/MM/YYYY)						
Age						
Gender (M/F/O)						
Relationship with Policyholder						

Mobile No. of the Nominee						
Present Address of the Nominee						
Permanent Address of the Nominee						
Nominee Email ID						

## APPOINTEE DETAILS

Insured Name	Insured 1	Insured 2	Insured 3	Insured 4	Insured 5	Insured 6
Name of Appointee						
Date Of Birth (DD/MM/YYYY)						
Age:						
Gender (M/F/O)						
Relationship with Nominee						
Address of the Appointee						
Appointee Mobile No						

## SPECIAL CONDITION

Coverage Subject to additional condition, deductible, co-pay as below

1.	
2.	

## IMPORTANT TERMS, CONDITIONS AND EXCLUSION

1.	
2.	

Name of Insured Person	Pre-existing disease/Disability/ hospitalization/ medical treatment /surgical history	Permanent disease exclusion if any

## ADDITIONAL LOADING (if applicable)

Name of Insured Person	Habit	Disease

## PREMIUM DETAILS:

Particulars	Amount (₹)
Premium in Rs.	
Optional Cover Premium in Rs.	
Loading (if any) in Rs.	
Discount (if any) in Rs.	
Instalment Loading (if any) in Rs.	
Total Premium with Instalment Loading	
EMI amount (as per Instalment frequency opted)	
Add Taxes as applicable	
Final Premium (EMI Amount with Taxes) in Rs.	

**Disclaimer: Final amount payable will include tax as applicable.**

**Collection Details:**

**Receipt no:**

**Receipt Date:**

Signed at: (RO/BO/DO – Details)		For SBI General Insurance Company Limited
Date		Authorized Signatory

P.S. If premium paid through cheque, the policy is void ab initio in case of dishonour of cheque.

Consolidated Stamp Duty paid towards Insurance Policy Stamps vide Order No \_\_\_\_\_ Dated \_\_\_\_\_ of General Stamp Office, Mumbai

GSTIN: \_\_\_\_\_

## CONTACT DETAILS IN CASE OF ANY CLAIM

Email	sbig.health@sbigeneral.in
Toll Free number	1800 210 3366, 1800 210 6366
Website	www.sbigeneral.in
Fax No	1800227244, 18001027244

## GRIEVANCE REDRESSAL PROCEDURE

### Stage 1: Bima Bharosa

You can register your grievances with the regulator using the following link:

<https://bimabharosa.irdai.gov.in/Home/Home>

### Stage 2: Head – Customer Care

Alternatively, if you wish to register your grievances directly with us, you may write to the Head – Customer Care. We aim to respond to all Grievances within 7 days. In our initial acknowledgement of receipt letter, we will provide the name and title of the person that is handling your Grievance. This individual will have the authority necessary to investigate and resolve the Grievance.

Email: head.customer@sbgeneral.in

Phone: 1800 102 1111

### For Senior Citizens:

Senior citizens can reach us through the following dedicated channels:

Email: Seniorcitizengrивences@sbigeneral.in  
Toll-Free Number: 1800 102 1111 (Available 24/7)

### Stage 3: Grievance Redressal Officer (GRO)

In case, you are still not satisfied with the decision/resolution communicated by the above officer or have not received any response within 5 days, you may escalate the matter to the Grievance Redressal Officer (GRO) which will undergo a detailed case investigation, and we aim to resolve the issue within 7 days from the date of receipt of your Grievance at GRO Desk

Email: gro@sbigeneral.in

Phone: 022-45138021

**Note:- The Company shall endeavour to maintain the regulatory TAT of 14 days in resolving your grievances.**

### Stage 4: Escalation to Insurance Ombudsman

If you feel that the response to your Grievance was unsatisfactory, or if you believe your concerns have not been adequately addressed by the company, you may escalate the matter to the Insurance Ombudsman.

Submit your Grievance online: <https://www.cioins.co.in/Ombudsman>

## IMPORTANT NOTE

Insurance is a contract of Utmost Good Faith requiring the Insured not only to disclose all information related to his health and which has a bearing on the acceptance or rejection of the Proposal by the Insurer and also not to suppress any factual information in response to the questions in the proposal form.

Please examine this Policy including its attached Schedules/ Annexure if any. In the event of any discrepancy, contact the office of the Insurer immediately, it being noted that this Policy shall be otherwise considered as being entirely in order.

In case of payment by cheque, in the event of dishonour of cheque for any reason whatsoever, insurance provided under this document automatically stands cancelled from the inception of the Policy irrespective of whether a separate communication is sent or not.

Any claim arising or related to consequences of the Pre-existing diseases as defined under the Policy is excluded from the scope of Policy cover unless the insurer specifically accepts the pre-existing disease declared with or without additional premium and coverage terms specifically mentioned in the schedule. The Policy shall become voidable at the option of Insurer, in the event of any untrue or incorrect statement, misrepresentation, non-description or non-disclosure in any material particulars declared by the Policy Holder in the Proposal form/personal statement, declaration and connected documents or any material information having been withheld by the Policy Holder or anyone acting on his behalf.

To verify your Policy details click/ visit [www.sbigeneral.in](http://www.sbigeneral.in)

All terms, conditions and exclusions as per standard Policy wordings attached with this schedule.

Signed at (RO/BO/DO – Details)		For SBI General Insurance Company Limited
Date and Place		Authorised Signatory

## COVERAGE DETAILS

Name of Insured Person	SR No	Hospitalization Cover	Plan Name:
			Sum Insured / Sub limits
a. b. c. d. e. f.		Sum Insured	
	1	In-patient Hospitalization Treatment	
	2	Mental Healthcare	
	3	HIV / AIDS Cover	
	4	Genetic Disorder	
	5	Internal Congenital Anomaly	
	6	Bariatric Surgery Cover	
	7	Advance Procedures	
	8	Cataract Treatment	

9	Pre-Hospitalization Cover	
10	Post-Hospitalization Cover	
11	Domiciliary Hospitalization	
12	Day Care Treatment	
13	Road Ambulance (per hospitalization)	
14	Organ Door Expenses	
15	Alternative Treatment / AYUSH	
16	Recovery / Convalescence Benefit (per hospitalization), if hospitalization is above 10 days	
17	Domestic Emergency Assistance (including Air Ambulance)	
18	Sum Insured Refill	
19	Compassionate Visit (air ticket charges if hospitalization is exceeding 5 days)	
20	E-Opinion	<<Yes/No>> <<Yes>> Unlimited

## OPTIONAL COVERS

Name of Insured Person	Hospital Cash Benefit	*Major Illness Benefit	Additional Sum Insured for Accidental Hospitalization	Enhanced Cumulative Bonus	NCB Protector	Co-Payment	Deductible
	Sum Insured/ Sub Limit						
a							
b							

Note: Major Illness is applicable only if the Insured Person who is aged above 18 years

## RENEWAL BENEFIT

Preventive Health Check-Up	
Cumulative Bonus	

### PREMIUM CERTIFICATE (Applicable to all sections except Personal Accident)

Premium certificate for the purpose of deduction under section 80 - (D) of Income Tax (Amendment) Act, 1986

Transaction Id:

This is to certify that Mr./Ms./Mrs. -----has paid INR-----  
(In Words-----) towards the premium for Health Insurance vide Direct Credit Transaction ID/Cheque No. xxxxxxxxxx for the period from ---(dd/mm/yy)----- To -----(dd/mm/yy) ----- Midnight for Policy No. xxxxxxxxxx

Upon issuance of this receipt, all previously issued temporary receipts, if any, related to this policy are considered null and void. For the purpose of deduction under section 80D. The benefit shall be as per the provisions of the Income Tax Act, 1961 and any amendments made thereafter.

You may get tax benefits up to ` \_\_\_\_\_ subject to maximum permissible limits under Income Tax Act 1961 as modified from time to time. For more details kindly consult your tax advisor. In the event of non-realization of premium, benefits cannot be obtained against this premium receipt.

GSTI No.: \_\_\_\_\_

Date: DD/MM/YYYY

Place:

Authorised Signatory

## GST TAX INVOICE

GST Invoice No:	XXXX	GST Invoice Date	DD/MM/YYYY
GSTIN/Unique No: (SBI General)	27AAMCS8857L1ZC	SBI General State	Maharashtra
SBI General Branch Address:	SBI General Insurance Company Limited Fulcrum Building, 9th Floor, A & B Wing, Sahar Road, Andheri (East), Mumbai - 400 099.		

DETAILS OF POLICYHOLDER									
Name									
Address									
Policy Holder State				Place of Supply					
				Whether invoice under Reverse Charge		No			
GSTIN/Unique No:		XXXXXXXX		Policy Number		XXXXXXXX			
Insurance Product Name	HSN Code	Premium (without Taxes)	CGST		SGST/ UTGST		IGST		
			Rate	Amount	Rate	Amount	Rate	Amount	
Total Invoice Value (In Figures)								Authorised Signatory	
Taxes Applicable									
SBI General Receipt No:								Receipt Date:	DD/MM/YYYY

RECEIPT			
<p>Received with thanks from XXXXXXXXXXXXXXXX</p> <p>an amount of ₹ XXXXXX (In Word - XXXXX)</p> <p>by EFT</p> <p>No: XXXXXXXXXXX</p> <p>Dated: DD/MM/YYYY</p> <p>Drawn on Bank: STATE BANK OF INDIA Branch:</p>			
Party ID	Quote/Policy/Claim No.	Name of Party	Amount (₹)
XXXXXXX	XXXXXXXXXX	XXXXXXXXXX	XXXXXXX
		TOTAL	XXXXXXX

#### Disclaimer

1. Receipt subject to realization of instrument submitted
2. Kindly refer to the policy document for the time of commencement of cover

For and on behalf of  
SBI General Insurance Co. Ltd.

Authorized Signatory