

Claim Ratios

Month: April 2025

Status	Count				Amount (In Cr.)			
	Retail Health (Indemnity)	Group Policies (EE)	Group Policies (NEE) + Benefit + OPD	Govt business	Retail Health (Indemnity)	Group Policies (EE)	Group Policies (NEE) + Benefit + OPD	Govt business
A. Outstanding at the start	4382	9873	5329	385	36.05	66.83	286.36	1.35
B. Claims intimated	12084	28682	1012	0	73.26	170.68	87.90	0.00
C. Claims Paid	5341	22765	1303	0	33.24	134.42	49.33	0.00
D. Claims Repudiated	765	733	741	0	6.63	3.14	62.36	0.00
E. Claims CWP	879	1913	117	0	5.59	21.17	7.10	0.00
F. Outstanding at the end	9481	13144	4180	385	63.86	78.78	255.47	1.35

Claim Ratios

Month: May 2025

Status	Count				Amount (In Cr.)			
	Retail Health (Indemnity)	Group Policies (EE)	Group Policies (NEE) + Benefit + OPD	Govt business	Retail Health (Indemnity)	Group Policies (EE)	Group Policies (NEE) + Benefit + OPD	Govt business
A. Outstanding at the start	9481	13144	4170	385	65.2	82.2	255.3	1.35
B. Claims intimated	11080	33162	3191	0	77.67	221.87	176.94	0.00
C. Claims Paid	10431	27305	2333	0	69.23	164.05	67.46	0.00
D. Claims Repudiated	1793	904	1211	0	16.85	2.89	91.40	0.00
E. Claims CWP	795	3479	233	0	2.88	32.54	14.28	0.00
F. Outstanding at the end	7542	14618	3584	385	53.94	104.61	259.11	1.35

Claim Ratios

Month: June 2025

Status	Count				Amount (In Cr.)			
	Retail Health (Indemnity)	Group Policies (EE)	Group Policies (NEE) + Benefit + OPD	Govt business	Retail Health (Indemnity)	Group Policies (EE)	Group Policies (NEE) + Benefit + OPD	Govt business
A. Outstanding at the start	7542	14618	3584	385	53.9	104.6	259.1	1.35
B. Claims intimated	10727	29252	3179	0	63.1	174.3	132.5	0.00
C. Claims Paid	7617	25765	1737	0	50.9	168.1	54.4	0.00
D. Claims Repudiated	1599	948	843	0	11.4	2.6	55.3	0.00
E. Claims CWP	262	3029	182	0	2.1	24.8	12.4	0.00
F. Outstanding at the end	8791	14128	4001	385	64.4	100.7	279.3	1.35

Claim Ratios

Month: July 2025

Status	Count				Amount (In Cr.)			
	Retail Health (Indemnity)	Group Policies (EE)	Group Policies (NEE) + Benefit + OPD	Govt business	Retail Health (Indemnity)	Group Policies (EE)	Group Policies (NEE) + Benefit + OPD	Govt business
A. Outstanding at the start	8791	14128	4001	385	64.4	100.7	279.3	1.35
B. Claims intimated	12641	33993	2919	0	75.1	210.6	140.9	0.00
C. Claims Paid	10778	31135	2003	0	68.4	191.2	47.7	0.00
D. Claims Repudiated	1111	904	974	0	7.9	3.1	80.2	0.00
E. Claims CWP	1122	2603	289	0	6.9	24.1	19.1	0.00
F. Outstanding at the end	8421	13479	3654	385	56.3	92.9	273.2	1.35

Claim Ratios

Month: Aug 2025

Status	Count				Amount (In Cr.)			
	Retail Health (Indemnity)	Group Policies (EE)	Group Policies (NEE) + Benefit + OPD	Govt business	Retail Health (Indemnity)	Group Policies (EE)	Group Policies (NEE) + Benefit + OPD	Govt business
A. Outstanding at the start	8421	13479	3654	385	56.3	92.9	273.2	1.35
B. Claims intimated	12330	34115	2865	0	65.3	185.0	135.2	0.00
C. Claims Paid	9492	29345	1720	0	52.3	166.6	41.8	0.00
D. Claims Repudiated	893	682	221	0	6.7	1.9	12.3	0.00
E. Claims CWP	1238	2147	169	0	6.8	15.2	11.5	0.00
F. Outstanding at the end	9128	15420	4409	385	55.7	94.2	342.8	1.35

Claim Ratios

Month: Sept 2025

Status	Count				Amount (In Cr.)			
	Retail Health (Indemnity)	Group Policies (EE)	Group Policies (NEE) + Benefit + OPD	Govt business	Retail Health (Indemnity)	Group Policies (EE)	Group Policies (NEE) + Benefit + OPD	Govt business
A. Outstanding at the start	9128	15420	4409	385	55.7	94.2	342.8	1.35
B. Claims intimated	14553	34620	2854	0	77.0	218.6	164.4	0.00
C. Claims Paid	9848	29903	1777	0	53.2	182.2	62.6	0.00
D. Claims Repudiated	1287	836	318	0	7.4	2.3	23.1	0.00
E. Claims CWP	1492	2542	480	0	5.9	20.8	38.5	0.00
F. Outstanding at the end	11054	16759	4688	385	66.1	107.6	382.9	1.35

Claim Ratios

Month: Oct 2025

Status	Count				Amount (In Cr.)			
	Retail Health (Indemnity)	Group Policies (EE)	Group Policies (NEE) + Benefit + OPD	Govt business	Retail Health (Indemnity)	Group Policies (EE)	Group Policies (NEE) + Benefit + OPD	Govt business
A. Outstanding at the start	11054	16759	4688	385	66.1	107.6	382.9	1.35
B. Claims intimated	12159	29511	2708	0	60.0	182.9	102.9	0.00
C. Claims Paid	10162	28872	1695	0	59.6	180.1	45.0	0.00
D. Claims Repudiated	1592	694	244	0	12.5	2.2	16.4	0.00
E. Claims CWP	2236	2130	819	0	16.2	6.7	72.7	0.00
F. Outstanding at the end	9223	14574	4638	385	37.8	101.5	351.7	1.35

Claim Ratios

Month: Nov 2025

Status	Count				Amount (In Cr.)			
	Retail Health (Indemnity)	Group Policies (EE)	Group Policies (NEE) + Benefit + OPD	Govt business	Retail Health (Indemnity)	Group Policies (EE)	Group Policies (NEE) + Benefit + OPD	Govt business
A. Outstanding at the start	9223	14574	4638	385	37.8	101.5	351.7	1.35
B. Claims intimated	11482	32369	3807	0	81.0	181.6	204.4	0.00
C. Claims Paid	9566	30211	1881	0	52.7	175.1	58.0	0.00
D. Claims Repudiated	1350	947	264	0	10.2	2.6	23.9	0.00
E. Claims CWP	2182	1958	931	385	6.9	13.8	88.8	1.35
F. Outstanding at the end	7607	13827	4583	0	49.0	91.5	385.4	0.00

Claim Ratios

Month: Dec 2025

Status	Count				Amount (In Cr.)			
	Retail Health (Indemnity)	Group Policies (EE)	Group Policies (NEE) + Benefit + OPD	Govt business	Retail Health (Indemnity)	Group Policies (EE)	Group Policies (NEE) + Benefit + OPD	Govt business
A. Outstanding at the start	7607	13827	4583	0	49.0	91.5	385.4	0.00
B. Claims intimated	12965	34239	3171	0	65.0	202.8	192.3	0.00
C. Claims Paid	7084	28379	1382	0	40.2	171.5	55.6	0.00
D. Claims Repudiated	1867	741	422	0	10.0	2.5	35.2	0.00
E. Claims CWP	1659	1430	1170	0	6.2	8.2	108.6	0.00
F. Outstanding at the end	9962	17516	4780	0	58.2	112.2	378.3	0.00

Claim Ratios

Month: Jan 2026

Status	Count				Amount (In Cr.)			
	Retail Health (Indemnity)	Group Policies (EE)	Group Policies (NEE) + Benefit + OPD	Govt business	Retail Health (Indemnity)	Group Policies (EE)	Group Policies (NEE) + Benefit + OPD	Govt business
A. Outstanding at the start	9962	17516	4780	0	58.2	112.2	378.3	0.00
B. Claims intimated	11809	31078	2684	0	58.5	178.3	159.0	0.00
C. Claims Paid	5923	28442	1161	0	29.1	177.7	55.6	0.00
D. Claims Repudiated	1710	937	264	0	9.2	2.5	20.1	0.00
E. Claims CWP	1307	2120	930	0	3.3	14.9	98.7	0.00
F. Outstanding at the end	12831	17095	5109	0	75.1	95.4	363.0	0.00

Claim Ratios

Month: Feb 2026

Status	Count				Amount (In Cr.)			
	Retail Health (Indemnity)	Group Policies (EE)	Group Policies (NEE) + Benefit + OPD	Govt business	Retail Health (Indemnity)	Group Policies (EE)	Group Policies (NEE) + Benefit + OPD	Govt business
A. Outstanding at the start	12831	17095	5109	0	75.1	95.4	363.0	0.00
B. Claims intimated	12113	30514	2671	0	78.4	204.5	193.0	0.00
C. Claims Paid	11586	31489	2311	0	66.3	192.5	58.0	0.00
D. Claims Repudiated	1697	1226	315	0	11.0	3.4	27.4	0.00
E. Claims CWP	1596	2162	1050	0	6.7	15.5	108.1	0.00
F. Outstanding at the end	10065	12732	4104	0	69.5	88.5	362.5	0.00